

# RETURNS REQUEST

Please complete all details below and include the form with the returning parcel. We always recommend using a "signed for" delivery service.

**DOMINO**  
JEWELLERY

Return address - Domino Jewellery, 3-8 Vyse Street Birmingham, B18 6LT

Tel: +44 (0) 121 236 4772

Email: info@dominorejwellery.com

## YOUR DETAILS

Company/Account Name:

Account Number:

Contact Email:

Contact Name:

Contact Telephone:

## RETURN REASON CODES

To help us deal with your return efficiently, please let us know why you are returning your item(s) by including the return letter below next to the item details.

A - Appro return

I - Item not as ordered *Also include the item required details in additional information below*

Q - Product Quality *Also include brief details of quality concern in additional information below*

S - Scrap purchase request

Full Domino Pattern code	Metal	Return Qty	Original Invoice ref	Return reason	Additional information
e.g R137(5.0)	18Y	1	PSI-00056789	I	e.g. Received 5.0 - ordered 7.0
			PSI-		
			PSI-		
			PSI-		
			PSI-		
			PSI-		
			PSI-		

Total Quantity

Your return request will be reviewed and where accepted, a credit issued within 7 working days from receipt. Refer to Terms & Conditions for full details

## Office use only below

Return received Date

Returns Ref

CS/AP/Mf/BI

AP

MF

BI

Outcome            0101   0102   0200   0201   0300   0301   0302   0304   0601

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